

# Customer Onboarding

Improve customer experience, enhance process efficiency

Setting the tone for the entire relationship going forward, a fast and seamless customer on boarding process can move on to the products and services that will help to attain their financial goals. Its excellent on boarding experience connecting seamlessly switching between digital and physical phase serving customer to reduce time of need and response across the channels. Financial institution continually improves their ways, to attract and retain customers and solidify their loyalty. It eliminates challenge that customers expect the same from others.

# **Features**

1

### **Customer Convenience**

Enhance on boarding experience with optimum processing with customer.

2

### **Designed Compliant**

Quickly apply regulatory changes across jurisdictions and leverage innovation potentials opening up with new regulations.

3

### **End-To-End Journey**

Comprehensive process that involves assessing and reassessing an evolving client's situation and needs, offering them the best possible solution. Process where KYC, AML, legal checks, and product configuration are dynamically updated throughout the entire customer relationship.

4

### **Engage Customer**

A true Omni-channel experience and empower staff to always put the customer at the center of every transaction.

# **Contact Details**

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## TrustBankCBS core banking software

TrustBankCBS Core Banking Software is a product of Trust Systems & Software, India. We are a CMMi Level 5 Certified and ISO 27000 Certified Company.